

**20/24-MONTHS ITTM PROGRAM AND COURSE AUDIT FORM  
(EFFECTIVE SUMMER 2019 ONWARD)**

	PASS/ MERIT/ DISTINCTION	LIST OF REFERED ACs	FAIL	AWAITING RESULT (PENDING)
<b>FALL (Months 1-4)</b>				
Unit 19 Research Project (Pearson-set) (30)				
Unit 21 Airline Operations Management (15)				
Unit 22 Airport Operations Management (15)				
ENG 100 L4 Reading, Researching, And Writing Across The Curriculum (NC)				
<b>SPRING (Months 5-8)</b>				
Unit 20 Tourism Consumer Behaviour and Insight (15)				
Unit 23 Strategic Planning for Air Transport (15)				
UNIT 44 L5 Organizational Behavior (15)				
Unit 50: Customer Value Management (15)				
<b>SUMMER (Months 9-12)</b>				
Unit 39 Sales Management (15)				
Unit 44: Pitching and Negotiation Skills (15)				
Unit 48: Launching a New Venture (15)				
<b>FALL (Months 13-16)</b>				
Unit 1 The Contemporary Travel and Tourism Industry (15)				
Unit 19 L3 Handling Air Passengers & Unit 22 L3 Onboard Passenger Operations (NC)				
ENG 100 L4 Reading, Researching, And Writing Across The Curriculum (NC)				
<b>SPRING (Months 17-20)</b>				
Unit 2 Managing the Customer Experience (15)				
Unit 3 Professional Identity and Practice (15)				
Unit 4 The Travel and Tourism Business Toolkit (15)				
SPA 100 Conversational Spanish For Travel, Tourism And Hospitality Management: Level 2 (NC)				
<b>SUMMER (Months 21-24)</b>				
Unit 5 Leadership and Management for Service Industries (Pearson-set) (15)				
Unit 6 Managing Aviation Services (15)				
UNIT 10 Tour Operations Management (15)				
Unit 16 Marketing Essentials for Travel and Tourism (15)				

- *Students reducing the course time to 20 Months do not take the units 39, 44 and 48 offered on one of the summer semesters. Instead, will opt to take pertinent units in distant learning on the summer when units 39, 44 and 48 are being taught.*
- *Only the 24-Month ITTM program is available as of Spring 2020 and moving forward.*